



Privacy Statement

EF is committed to protecting and respecting your privacy.

This statement explains when and why we collect personal information about people who attend our events, visit our website, or connect with us on social media, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this statement from time to time. Both this statement and our data protection policy are kept under regular review, so please check this page occasionally to ensure that you're happy with any changes. By using our website, or connecting with us on any other available touchpoint you're agreeing to be bound by this statement and our data protection policy.

Any questions regarding this Policy and our privacy practices should be sent by email to Simon Gallaher at chair@europeanfellowship.com.

Who are we?

We're the European Fellowship of Christian Youth, an umbrella international organisation with a membership comprised of Christian youth organisations from across Europe. All of our member organisations operate under democratic principles and are associated with churches in their respective countries.

How do we collect information from you?

We obtain information about you when you use our website, sign up for any of our events or courses, send us an email or social media message, or apply for a position on the Chairmanship of EF.

What type of information is collected from you?

The personal information we collect might include your name, address, email address, phone number, attendance information at events, groups and meetings, IP address, and information regarding what pages are accessed and when. If you attend one of our courses or events, your payment details will be processed by our third party bank account provider, Barclays Bank UK.

How is your information used?

We may use your information to:

- Process transactions that you have requested, i.e. registering you for courses and events run by EF, or supplying you with tickets or products where that is applicable.
- Ensure that all individuals attending an EF course or event are safely registered and accounted for.
- Send you communications which falls within the scope of the objections of EF, and for the purpose of developing the community of EF. This would be with your written permission.
- To seek your views or comments.
- To notify you of changes to our courses, events, and chairmanship position holders.

- To carry out comprehensive safeguarding procedures (including due diligence and complaints handling) in accordance with best safeguarding practice from time to time with the aim of ensuring that all individuals are provided with safe environments.
- To enable us to meet all legal and statutory obligations.
- Process an application to attend a course or event or for a volunteer position.

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations. We will hold your personal information on our systems for as long as is necessary for the relevant activity.

Who has access to your information?

We will not sell your information to third parties. Your information will only be made available to the chairmanship of EF and, if you are attending an EF event or course, to the respective planning team for that event or course.

We may pass your information to a third party organisation for the purposes of completing tasks and providing services to you on our behalf (for example to inform an organisation hosting one of our events or courses, such as one of our member youth organisations, of the individuals who will be in attendance). Please be reassured that we will not release your information to third parties beyond EF, unless you have consented for us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

Your choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive communications, you have the right to request that your contact details are removed by EF at any time. Please be aware that requesting the removal of your personal information while also being registered to attend an EF course or event may prevent you from taking part in that EF course or event.

How you can access and update your information?

You can contact EF at chair@europeanfellowship.com at any time with such a request.

You have the right to ask for a copy of the information EF holds about you (we may charge £5 for information requests) to cover our costs in providing you with details of the information we hold about you.

EF complies with GDPR and UK Data Protection regulations and has security precautions in place to protect the loss, misuse or alteration of your information.

When you give us personal information, we take steps to ensure that it's treated securely.